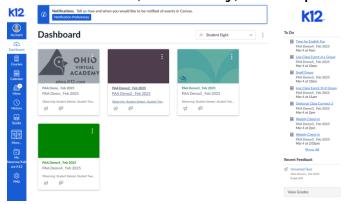
# How to Support Your Student in Canvas®

Students need support to be successful in online courses, and the parent or Learning Coach role in Canvas is key to that success. In the Canvas Learning Management System, this role is called Observer. Observers can be linked to a student or multiple students and view the student's data in the course. Observers cannot submit work on behalf of the students they observe, but they can see student grades, assignments and events, and course interactions.

Here are actions an Observer can take to support their student:

### Login to Canvas frequently to monitor student progress.

When an Observer logs in to Canvas, the first view is the Dashboard. The Dashboard from the Observer's view shows the Global Navigation menu, Global Announcements, Course Cards and Courses, the Inbox for communications, the History, and Help button.



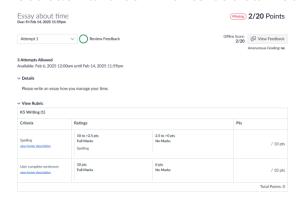
### Check grades regularly.

The Observer can monitor student grades and progress by selecting a specific course, then selecting **Grades** in the Course Navigation menu. On the Gradebook page, the total grade can be viewed in the upper-right corner. Each assignment is listed and includes the due date, indicates if the student submitted the assignment, the status of the assignment, and the score if earned. Grades can be printed from the Gradebook page too.



## Review teacher feedback when given.

An Observer can view feedback left for the student by the teacher when they graded the assignment. Select the assignment title from the Gradebook to open the Assignment details page. There, the Observer can view the assignment details such as the score and number of attempts. If the assignment has a rubric, it is viewable on the Assignment details page. Select the **View Feedback** button to open the Feedback sidebar and view feedback from the teacher and comments from the student. The Observer can view the feedback and comments but cannot leave a comment in this sidebar.



# Check the Calendar for upcoming assignments and events.

The Observer will know when assignments for students are due by viewing the Calendar through the Global Navigation menu if the teacher has added due dates to assignments.



### Communicate with the teacher.

The Observer can communicate with the teacher through the Inbox in the Global Navigation menu. The Observer can see received messages and compose messages by course and by teacher name.



**More Help for the Observer**For additional technical support, contact help.k12.com

3 Back to Top